

**County Council Meeting – 8 December 2022****Question to Councillor Wilson  
Cabinet Member for Communities and Culture****By Councillor Charlotte Atkins**

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**Question**

What support does Staffordshire County Council give to designated Community Help Points to deliver the services listed on the County Council website?

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**Reply**

There are 24 Community Help Points across Staffordshire including County Council managed libraries and other community sector organisations. We joined up with existing, trusted community settings to provide a non-digital alternative to accessing information and helping people to feel connected to their communities.

The Help Points signpost people to local activities and provide support in a variety of different ways. The scheme was launched in October 2020 and since then has received over 370 referrals, with the numbers of people seeking support, continuously growing.

As part of the County Council's Supportive Communities Programme, we offer the Help Points with access to training programmes, grant opportunities, promotional materials, and networking.

All Help Points will soon receive a bag of daily living equipment otherwise known as a 'Bag of Trix' enabling them to showcase what's available and invite people to 'try before they buy'.

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